



# ChapterSpot Content List

*Courses, videos, and other media*

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## Glossary of Courses

[ChapterSpot Billing Solution \(CSPB\): Core](#)

[CSPCM: Content Management for Portal](#)

[CSPLMS: Learning Management](#)

[CSPW and Portal's Website Editor](#)

[Department Training: Foundation](#)

[Department Training: Membership](#)

[General Staff Training: ChapterSpot and the Portal](#)

[General Staff Training: ChapterSpot and Salesforce](#)

[Portal Overview](#)

[Portal Features: Activity Tracker](#)

[Portal Features: Contact Directory](#)

[Portal Features: Contact Profile](#)

[Portal Features: Prompts](#)

[Portal Features: Roles](#)

[Portal Features: Role Directory](#)

[Portal Features: Roster](#)

[Portal Features: Recruitment](#)

[Portal Features: Status Updater](#)

[Portal User Onboarding](#)

*Courses are created on a continuous basis.*

# Video Library

## Activity Tracker

[Activity Tracker: Customizations](#)

[Activity Tracker in Salesforce](#)

[Activity Tracker: Portal Features](#)

[Activity Tracker: Service Hours](#)

## ChapterSpot

[ChapterSpot Overview](#)

[ChapterSpot for Membership](#)

## Contact Directory

[Contact Directory: Portal Features](#)

[Contact Directory: Wildcard Search](#)

## Contact Profile

[Contact Profile: Portal Features](#)

## CSPB

[CSPB: ChapterSpot Billing](#)

[CSPB: Navigating Opportunities](#)

## CSPCM

[ChapterSpot Package: Content Manager](#)

[CSPCM: Creating a Content Item](#)

[CSPCM: Portal Resources](#)

## CSPLMS

[CSPLMS Overview](#)

## CSPW

[ChapterSpot Package: Websites](#)



[CSPW: Creating Custom Pages](#)

[CSPW: Website Templates and Custom Variables](#)

[FSID](#)

[Creating a FSID Account](#)

[FSID: Introducing Multi-Factor Authentication](#)

[NPSP](#)

[Adding Soft Credit](#)

[GAU Allocation](#)

[Introduction to NPSP](#)

[Managing a Household](#)

[Recurring Donations](#)

[Portal](#)

[Portal: General and Group Experience](#)

[Portal Overview](#)

[Portal Technical Support](#)

[Prompts](#)

[Prompts: Portal Features](#)

[Recruitment](#)

[How to Use Recruitment](#)

[Recruitment: Portal Features](#)

[Roles](#)

[How to Use Roles](#)

[Roles: Portal Features](#)

[Role Directory](#)

[Role Directory: Portal Features](#)



## Roster

[How to Use Roster](#)

[Roster: Portal Features](#)

[Wildcard Search](#)

## Salesforce

[Creating Organization Roles](#)

[Creating Reports](#)

[Searching in Salesforce](#)

[Relationships in Salesforce](#)

[Using Leads in Salesforce](#)

[View Roles in Salesforce](#)

## Status Updater

[Status Updater: Portal Features](#)

[Updating Member Statuses](#)

## **Other Media**

[Case Study Videos](#)

[Webinar Replays](#)

